

MERCER UNIVERSITY

COLLEGE OF HEALTH PROFESSIONS *Department of Physician Assistant Studies*

August 2, 2022

To whom it may concern,

I am writing this letter in support of Hina Mazharuddin. For the second year in a row, I've called on her to lecture on telehealth and telemedicine to our didactic students in their Behavioral Medicine course. Hina utilized a flipped classroom technique and actively engaged the student in a fun and interactive session. She used an asynchronous pre-recorded lecture with PANCE style questions to demonstrate that telemedicine is still medicine, and the core concepts of medicine do not change, just the platform in which it's delivered. She coupled her lecture with a series of live demo cases where the students got the opportunity to practice team building, history taking, and differential diagnosis development. Additionally, the students were able to practice modified physical examination skills while using a videoconferencing platform, mimicking a real-life telemedicine visit. Hina then facilitated the students' development of the final diagnoses, treatment plans, and follow up recommendations for their "patient." Hina also served as a "patient actor" in the scenarios and is quite the performer!

Upon completion of the session, students completed an evaluation of the class, and here is what they had to say:

"I LOVED everything about this class session! Such great practice, and a great way to get comfortable with the material. She is incredible!"

"I really enjoyed the telemed course- this was very helpful for our future as telemed grows as a healthcare resource."

Hina's presentation also addressed several ARC-PA objectives and PA core competencies such as history taking and physical exam technique, understanding limitations and when to triage to a higher level of care, considerations to make when caring for underserved populations, and the importance of effective interprofessional communication while interacting with other specialists and healthcare providers. This presentation provided our students with timely, relevant information regarding telemedicine practice, laws, and nuances. Our students greatly received her, and I highly recommend her to your program!

Please feel free to reach out to me if you have any further questions regarding our experience.

Respectfully,



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